

## CITY OF JASPER UTILITY DISCLOSURE FORM

REQUEST FOR DISCLOSURE OF INFORMATION MAINTAINED BY THE CITY OF JASPER CUSTOMER SERVICE DEPARTMENT

INFORMATION IN YOUR CITY OF JASPER UTILITIES SUCH AS ACCOUNT RECORD, INCLUDING INFORMATION REGARDING CUSTOMER USAGE, SERVICES, AND BILLING, INCLUDING AMOUNTS BILLED OR COLLECTED FOR UTILITY USAGE, IS CONFIDENTIAL AND EXEMPT FROM DISCLOSURE UNDER TEXAS GOVERNMENT CODE, CHAPTER 552 (PUBLIC INFORMATION ACT). THE TEXAS UTILITIES CODE, CHAPTER 182 (RIGHTS OF UTILITIES CUSTOMERS PROVIDES THAT A CUSTOMER OF A GOVERNMENT-OPERATED UTILITY MAY REQUEST THAT THE GOVERNMENT-OPERATED UTILITY DISCLOSE PERSONAL INFORMATION IN A CUSTOMER'S ACCOUNT RECORD, INCLUDING THE CUSTOMER'S ADDRESS, OR ANY INFORMATION RELATING TO THE VOLUME OR UNITS OF UTILITY USAGE OR THE AMOUNT BILLED TO OR COLLECTED FROM THE INDIVIDUAL UTILITY USAGE. ADDITIONALLY, A CUSTOMER OR A REPRESENTATIVE OF THE CUSTOMER MAY RECEIVE INFORMATION EXCEPTED FROM DISCLOSURE IF THE INFORMATION DIRECTLY RELATES TO UTILITY SERVICE PROVIDED TO THE CUSTOMER AND IS NOT OTHERWISE CONFIDENTIAL BY LAW.

RELEASE OF INFORMATION
CUSTOMERS NAME:
ACCOUNT NUMBER:
I AUTHORIZE THE CITY OF JASPERS CUSTOMER SERVICE DEPARTMENT TO DISCLOSE:
MY PERSONAL INFORMATION AND/OR
INFORMATION REGARDING MY USAGE, SERVICES AND BILLING, INCLUDING AMOUNTS BILLED OR COLLECTED FOR UTILITY USAGE TO:
NAME/DATE:
ADDRESS:
DRIVERS LICENSE:

YOU MAY RESCIND YOUR REQUEST FOR DISCLOSURE BY PROVIDING THE CITY OF JASPER'S CUSTOMER SERVICE DEPARTMENT A WRITTEN NOTICE. A GOVERNMENT-OPERATED UTILITY OR AN OFFICER OR EMPLOYEE IS IMMUNE FROM CIVIL LIABILITY FOR A VIOLATION OF TEXAS UTILITIES CODE, CHAPTER 182, SUBCHAPTER B.

CONFIDENTIALITY UNDER CHAPTER 182 DOES NOT PROHIBIT A
GOVERNMENT-OPERATED UTILITY FROM DISCLOSING PERSONAL
INFORMATION IN A CUSTOMERS ACCOUNT RECORD TO: (1) AN OFFICIAL OR
EMPLOYEE OF THE STATE, A POLITCIAL SUBDIVISION OF THE STATE, OR THE
UNITED STATES ACTING IN AN OFFICAL CAPACITY; (2) AN EMPLOYEE OF A
UTILITY ACTING IN CONNECTION WITH THE EMPLOYEE'S DUTIES; (3) A
CONSUMER REPORTING AGENCY; (4) A CONTRACTOR OR SUBCONTRACTOR
APPROVED BY AND PROVIDING SERVICES TO UTILITY, THE STATE, A POLITICAL
SUBDIVISON OF THE STATE, OR THE UNITED STATES; (5) A PERSON FOR WHOM
THE CUSTOMER HAS CONTRACTUALLY WAIVED CONFIDENTIALITY FOR
PERSONAL INFORMATION; OR (6) ANOTHER ENTITY THAT PROVIDES WATER,
WASTEWATER, SEWER, GAS, GARBAGE, ELECTRICITY, OR DRAINAGE SERVICE
COMPENSATION.